

## **OVERVIEW AND SCRUTINY PERFORMANCE PANEL**

MONDAY, 22ND JUNE 2015, 6.30 PM  
COMMITTEE ROOM 1, TOWN HALL

### AGENDA

#### **APOLOGIES**

1 **DECLARATIONS OF ANY INTERESTS**

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter.

2 **MINUTES**

(Pages 3 - 8)

To confirm the minutes of the Overview and Scrutiny Performance Panel meeting held on 12 March 2015 (enclosed)

3 **PERFORMANCE FOCUS: 1. TIME CREDITS; 2. DELIVERY OF THE PLAY, OPEN SPACE AND PLAYING PITCH STRATEGY**

(Pages 9 - 16)

Report of the Chief Executive (enclosed)

Councillor Beverley Murray, Executive Member (Community Services) has been invited to attend the meeting.

4 **ORGANISATIONAL PLAN 2015/16**

(Pages 17 - 22)

Report of the Chief Executive and Organisational Plan (enclosed)

To view the projects overview [click here](#)

5 **ANY URGENT BUSINESS PREVIOUSLY AGREED WITH THE CHAIR**

GARY HALL  
CHIEF EXECUTIVE

Electronic agendas sent to Members of the Overview and Scrutiny Performance Panel Councillor John Walker (Chair), Councillor Hasina Khan (Vice-Chair) and Councillors Paul Clark, June Molyneaux, Alistair Morwood and Debra Platt.  
Councillor Bev Murray, Executive Member (Community Services).

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<b>MINUTES OF</b>	<b>OVERVIEW AND SCRUTINY PERFORMANCE PANEL</b>
<b>MEETING DATE</b>	<b>Thursday, 12 March 2015</b>
<b>MEMBERS PRESENT:</b>	Councillor John Walker (Chair), Councillor June Molyneaux (Vice-Chair) and Councillors Julia Berry, Mark Jarnell, Greg Morgan, Alistair Morwood and Alistair Bradley
<b>OFFICERS:</b>	Rebecca Huddleston (Head of Policy (Communications)) and Dianne Scambler (Democratic and Member Services Officer)
<b>APOLOGIES:</b>	None
<b>OTHER MEMBERS:</b>	Councillor Alistair Bradley, Executive Leader

#### 15.OSP.67 Minutes

**RESOLVED – That the minutes of the Overview and Scrutiny Performance Panel meeting held on 4 December be confirmed as a correct record for signing by the Chair.**

#### 15.OSP.68 Declarations of Any Interests

No declarations of interest were received.

#### 15.OSP.69 Scrutiny Focus - The Chorley Public Service Reform Board

The Panel received a report of the Chief Executive that provided contextual information and proposed initial questions to promote discussions regarding the performance of the Public Service Reform Board.

The Executive Leader, Councillor Alistair Bradley attended the meeting to present the report and answer questions of the Panel.

Councillor Bradley explained that in April 2014, the Chorley Partnership had changed to become the Chorley Public Service Reform Board. This was to focus the partnership on a collaborative approach to transforming public services. Whilst being ambitious, this has enabled the Board to move from a traditional 'local strategic partnership' approach and structure, to one that has real focus and objective on improving services for the residents of Chorley by bringing together leaders from across public services that will consider how they can make changes within their organisations to improve quality and access of services.

The Board is chaired by Councillor Alistair Bradley and members of the board include, Chorley Council, Lancashire County Council, Lancashire Fire and Rescue Services, Lancashire Constabulary, Lancashire Teaching Hospital, Chorley and South Ribble CCG, Lancashire Care NHS Trust, VCFS Network, Live Well Champion, Age UK Lancashire, Department for Work and Pensions, Runshaw College and a business representative from Porter Lancastrian.

The Board operates to a terms of reference with its key objective being to work together to ensure high quality public services with the best outcomes and value for residents and provide better coordinated and integrated services which are intelligence led. This objective would be delivered through an annual work plan and Councillor Bradley provided Members with an update on the work to date.

The Board has been successful in securing funding from five main partners including this council and other funding streams to enable them to appoint a programme office and access to external funding opportunities to pump prime transformation work. This includes a jointly funded officer, who is based at Chorley Council; the programme office is currently funded from 1 October 2014 to 1 October 2015 and is tasked with the delivery of the work plan.

The work plan 2014/15 exists as a series of three enabling workstreams (data sharing, assets and commissioning) it was thought that if the Board could deliver some agreements and improvements in these areas, it would lay the foundations for future integration and joint working. Two were rated as green and one amber.

The aim of the intelligence led services and sharing intelligence work stream was to overcome the barriers to data sharing and better use of the intelligence that each organisation holds about vulnerable people to target support where it is most needed. This work was nearing completion and included a baseline of data held by each partner and the establishment of a working group to look at the barriers to sharing and develop an Information Data Sharing Agreement. Plans were in place to start sharing data and using intelligence across partners to support vulnerable and high end service users from March onwards.

As part of the integrating assets work stream, work had been completed on the development of a coordinated list of assets across partners in Chorley to recommend integrating assets by co-location of services, transfer or reduction in assets to make savings of 10% across the borough. A number of recommendations had been progressed that worked towards the integration of assets by co-location of services, transfer or reduction in assets.

The Leader gave examples of how partners could contribute assets such as the use of buildings or allocation of staff instead of just contributing funding to facilitate different ways of working, this included use of the Fire Station at Washington Lane.

Under the joint commissioning work stream, although slowest to get going, work was now underway to consider current commissioning processes with an ultimate aim to develop a locality based commissioning hub which would enable partners to jointly commission services needed within Chorley, to ensure non-duplication of services and economies of scale. Most of the partners had different footprints so this work was difficult and progressing slowly.

The development of a Chorley Wellbeing and Resilience system was currently underway that would bring together services that could promote and support wellbeing. The Board had successfully bid for a £1.23m Transformation Challenge Award along with Lancashire County Council and Rossendale Council. This was due to begin in April 2015 and a Programme Board was now in place that would report into the Chorley Public Service Reform Board.

Performance of the priorities is monitored by quarterly highlight reports that are prepared for each of the workstreams. These contain information on progress made, as well as identifying any issues or risks. A performance dashboard would also be implemented from April, which would give additional information that the Board could use to monitor a range of key indicators for Chorley that would also be presented alongside the highlight reports. It will focus on the three themes of Start Well, Live Well and Age Well. It was envisaged that now that some of the workstreams are starting to produce tangible outputs, they could be monitored through this process to ensure that they are producing measurable outcomes in the future.

An away day of the Board had taken place in February 2015 to review the progress made so far and to develop a draft work plan for 2015/16 which would be taken to the Board for approval in April.

The Board had move away from an Independent Chair a number of years ago, in the last restructure of partnership working, as it was less business focussed, although there was a representative from the private sector on the Board. The Council had implemented a new dedicated business forum that would run alongside the Public Services Reform Board until it was considered appropriate to combine them as it was the view from Central Government for the Public Sector to be operated on a more commercial basis.

The business forum enabled representatives from both business and education to work together on issues such as employment growth and targeted the right skill sets for schools and colleges' that were needed in the borough.

It was also explained that Councillor Khan shadowed the Leader on the Public Services Reform Board so that there was a link to the Health and Wellbeing Board. Each of the nine Health and Wellbeing Board's in Lancashire have a different approach and the County Council is not keen to standardise them, believing that they should respond dependent to local need.

The Panel were keen to ensure that the outcomes from the Board were communicated to Elected Members to ensure that they were kept abreast of any changes. It was acknowledged that the Council were looking to new ways of collaboratively working with its partners and that a new regime would help to achieve this. In order to facilitate this, it was extremely important that Members were kept fully informed so that they too could adapt to the new role and champion different ways of working.

The Chair thanked the Executive Leader for attending the meeting.

#### **15.OSP.70 Business Plan Monitoring Statement**

The Chief Executive submitted a report that provided an update on the performance of the Organisational Plan that included the 20 key projects set out in the Council's

Corporate Strategy. It was reported that overall good progress was being made with 84% of projects rated green or complete.

The report also provided an update on all the corporate strategy and local performance indicators which can be reported at this time. Performance was good with 70% of the 40 indicators which can be measured achieving or exceeding their target and a further 17.5% performing within the 5% threshold.

The Organisational Improvement Plan for 2014/15 contained a series of projects and objectives that set out the main improvement actions to be undertaken during the year by the organisation. This included the key projects as set out in the 2013/14 Corporate Strategy. The Plan also set out a number of business improvement, budget growth and neighbourhood priority projects that had been agreed in April 2014 and were due to run until the end of the financial year and in some cases for larger projects into 2015/16 and beyond.

The Corporate Strategy 2014/15 included 20 key projects. At the end of December 2014 overall performance of the key projects was excellent with the majority of projects either completed or on track. At the end of the third quarter, 16 projects were rate green; three projects were complete, with only one project being rated as amber. As part of the Corporate Strategy two projects, the Friday Street Health Centre and the Chorley Youth Zone had been carried over into the 2014/15 – 2016/17 Corporate Strategy.

A further two projects, the development of Astley Park and the Play and Open Spaces Strategy, are two much larger programmes of work with delivery scheduled over a number of years. These two projects would continue to be delivered and monitored through the delivery of the 2015/16 Organisational Plan and beyond. The remaining 13 projects were expected to be completed by the end of March 2015.

A breakdown of organisational plan projects by Corporate Priority was provided for the Panel. Where projects had been rated amber or red and explanation about the issue(s) and action(s) that are being taken to address them was provided.

Delivery of 22 of the 24 neighbourhood priorities would be completed by 31 March 2015. The project to provide additional off-street parking in Croston is undeliverable due to lack of sites available and completion of the project to deliver improvement works at the Eaves Green centre was dependent on third party owners of land and property.

The construction of the Buttermere Community Centre had commenced building works in January 2015, but would continue into 2015/16, along with the marketing of the Civic Pride campaign.

The reduction of long term empty properties to 195 was slightly off target at 206, however, an Empty Properties Officer had recently been recruited and it was expected that this figure would improve.

The Town Centre and Steeley Lane Pilot Action Plans were rated as Red. This was a two year project that was due to be completed, however issues with Lancashire County Council and Network Rail had forced the suspension of the project.

Councillor Berry reported however that the residents of Steeley Lane had been happy with the works that had been completed to date. There had been a more co-ordinated approach and works had been undertaken in response to consultation.

The delivery of the Year 1 actions of the ICT strategy had been rated amber, as seven of the 26 objectives which were due to be completed by the end of March 2015, have had their original timescales revised. Each of the objectives would now be incorporated into the delivery of the Year 2 actions and monitored as part of the 2015/16 organisational plan.

Performance of the Council's indicators is good with 70% of the 40 corporate and local performance indicators either achieving or exceeding their target and a further 17.5% performing within the 5% threshold.

The seven indicators that were outside the target but within the 5% threshold included the overall employment rate, average days per employee (FTE) per year lost through sickness absence, percentage of minutes circulated with 10 days and percentage of occupancy at the Council's community centres.

However the following five indicators were currently off target and were performing outside the 5% threshold, Members discussed the actions being taken by the Council to address this.

- Number of long term empty properties in the borough
- Percentage of customers dissatisfied with the service they received from the Council
- The level of avoidable contact
- Average time taken to process new claims and change events for Housing and Council Tax
- Number of older people (65+) visiting Council leisure centres.

The 2015/16 organisational plan is currently being developed, services should have by now held business planning sessions to discuss project delivery over the 2014/15 and also identify any new projects beyond business as usual for 2015/16.

**RESOLVED – That the report be noted.**

Chair

Date

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Report of	Meeting	Date
Chief Executive	Overview and Scrutiny Performance Panel	22 <sup>nd</sup> June 2015

## PERFORMANCE FOCUS: 1. TIME CREDITS; 2. DELIVERY OF THE PLAY, OPEN SPACE AND PLAYING PITCH STRATEGY

### PURPOSE OF REPORT

- To provide contextual information and propose initial questions to initiate discussions regarding performance of the Time Credits Project and also the progress of the Play, Open Space and Playing Pitch Strategy.

### RECOMMENDATION(S)

- That the context and questions be discussed at the Overview and Scrutiny performance panel, with a view to understanding performance.

<b>Confidential report</b> Please bold as appropriate	Yes	<b>No</b>
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### CORPORATE PRIORITIES

- This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all		A strong local economy	
Clean, safe and healthy communities		An ambitious council that does more to meet the needs of residents and the local area	✓

### BACKGROUND

- In its terms of reference, the overview and scrutiny performance panel agreed that at each meeting, as well as considering performance reports, the panel have the opportunity to focus in on any specific area of service delivery. For the June meeting the panel identified two topics as areas for further scrutiny; Time Credits and the Play, Open Space and Playing Pitch Strategy.
- This report provides contextual information relating to both areas in turn and suggests some initial questions to initiate discussions. This will enable the panel and relevant officers and Members to prepare in advance of the meeting.

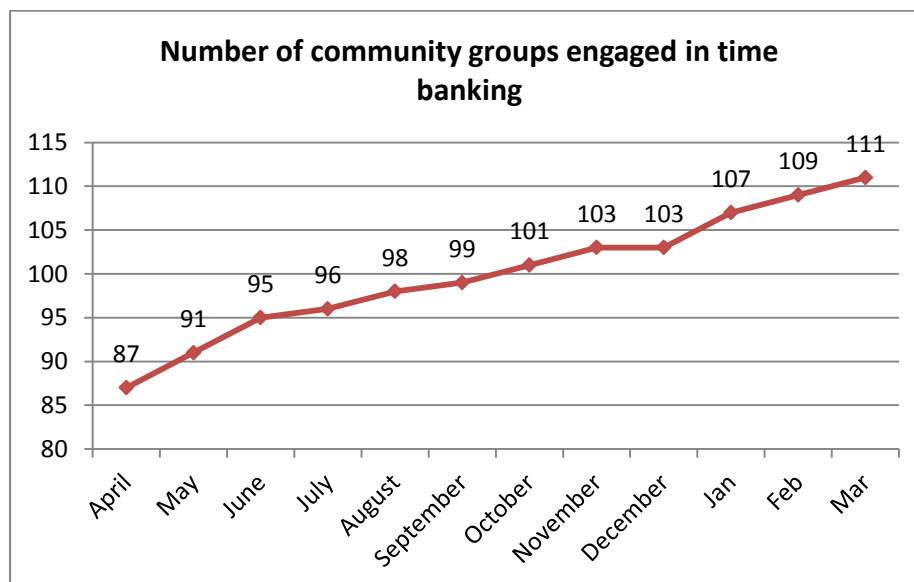
**PERFORMANCE CONTEXT – TIME CREDITS**

Background

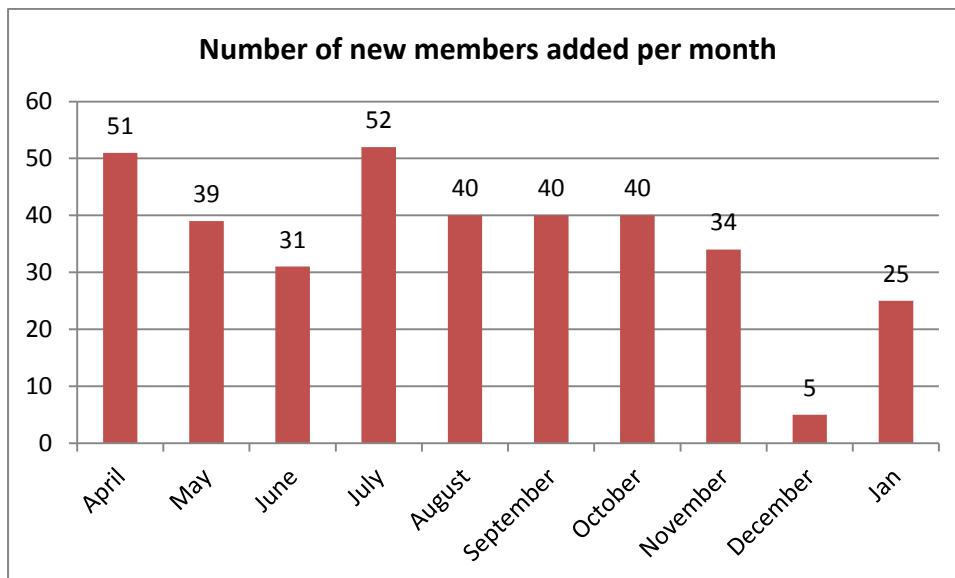
6. Time Credits is a 3 year programme funded by the Council as a positive and proactive means of encouraging and growing volunteering effort which aims to benefit communities by:
  - Recognising and encouraging volunteer effort;
  - Providing community groups and volunteers with opportunities to network with each other; and
  - Enabling otherwise reluctant volunteers to take up new interests; have new experiences and learn new skills.
  
7. The overall programme should support strengthening links between existing volunteer groups in Chorley as well as encouraging and providing opportunities for new groups to get established. This increased capacity in neighbourhoods will ensure that communities are vibrant and self-supporting, and that individuals experience positive benefits to health and wellbeing through improved social and civic connection.
  
8. The project is now in its second year and it is therefore a good point to review year 1 performance and reflect on the outcomes achieved to date.

Performance

9. Performance for the number of community groups engaged in time banking has been consistently good, exceeding the target of 90 groups by almost 20% in 2014/15.



10. The number of new members added to Time Credits in 2014/15 was 357, with the most members recruited in April and July and the least towards the end of the year over the winter period. The total number of time credits members is now 1111.



11. The time credits programme has had a variety of beneficial outcomes for Chorley residents, particularly when compared to the national scheme:

- The amount of time people regularly give through Time Credits programmes in Chorley is notably higher than the national average. Nationally, around two thirds of volunteers (66%) give their time at least once a month. 72% of Chorley Time Credits volunteers give their time at least once a week, compared to 62% across Spice as a whole.
- Time Credits lead to sustainable improvements in quality of life. 57% of Chorley members reported that Time Credits have helped to improve their quality of life within the first year.
- Time Credits have opened up many opportunities for people to get involved in new activities. 38% of respondents from Chorley reported that they now regularly do things they didn't do before. 95 members also reported that they have been incentivised through Time Credits to start a new community group.
- Time Credits help people to adopt healthier lifestyles and to improve physical and mental well-being. In Chorley, a total of 48% of respondents reported feeling healthier as a result.
- Time Credits generate early benefits in organisations. 75% of organisations from report already seeing clear benefits as a result of Time Credits. These benefits include broadening the range of service options that organisations can offer and delivering higher quality services without additional cost.

#### QUESTIONS:

12. To support those involved at the meeting to prepare, and to aid discussion, some initial questions to be addressed are set out below:

- What are the key objectives for year 2 of the Time Credits programme and how do they build on work delivered in year 1?

- How have the Time Credits spend opportunities been improved and how do the activities selected contribute to the overall Time Credits model?
- The Time Credits programme has generated positive outcomes for users although growth in new members has slowed in year 2 compared to year 1 – how can more groups be involved and what have been the barriers to engagement?
- Are there any plans to improve or enhance the Time Credits model, for example, using new technology or providing a mobile platform?

**PERFORMANCE CONTEXT – PLAY, OPEN SPACES AND PLAYING PITCH STRATEGY**

Background

13. The Play, Open Space and Playing Pitch Strategy 2013-2018 was approved and formally adopted by Executive Cabinet in September 2014. The strategy provides a 5 year action plan to protect, manage, enhance and secure sites and identifies deficiencies and future priorities.
14. The first year of delivery is now complete and it is appropriate to review the progress of actions within the strategy including outcomes to date.

Funding

15. The Council has committed to a programme of investment in parks, playing pitches and open spaces to sustain quality spaces and outdoor facilities for everyone to enjoy. Five of the actions: Astley Park within Year 1; Coronation Recreation Ground and Tatton Recreation Ground within Year 2 and; King George V Play Area and Harpers Lane Recreation Ground within Year 3 of the strategy will be funded through the 3 year recurring £100,000 budget allocated as part of the 2013/14 budget setting process along with some Section 106 monies.
16. A further £50,000 will support the delivery of currently unfunded year one actions (2014-15) as outlined in the strategy action plan and approximately £500,000 S106 has been identified to support the Play, Open Space and Playing Pitch Strategy over the next 5 years.

Performance

17. Since Oct 2014 the following actions have started:

Task	Original proposed completion date	Revised completion date	Update
Rangletts Recreation Ground - redevelopment of site to include new play / allotments and access improvements (S106)	2014-15	2015-16	Work started due for completion Sep-15

Astley Park - development of destination play area opposite Pets Corner	2014-15	2015-16	Work completed May-15
Eaves Green - improvements to landscaping, recreation and play provision (S106)	2014-15	2015-16	Work started due for completion Aug-15
Carr Brook - improvements to habitat, recreation and play provision (S106)	2014-15	2015-16	Work started due for completion Sep-15
Jubilee Recreation Ground - improvements to play facilities (S106)	2014-15	2014-15	Work completed Apr-15
Dahlia Close	NA	2014-15	Site improved / equipment painted and rescored as high quality / high value.
Broom Close	NA	2014-15	Site to be improved by painting equipment.
Railway Road - Opposite 26-30 - review site – decommission / improve	2013-14	2014-15	Site to be decommissioned
Coronation Recreation Ground - Improvements to footpaths	2013-14	2014-15	Work complete
Stansted Road play area	NA	2014-15	New play area installed. Complete by Apr-15
Amber Drive off Topaz Way	NA	2015-16	Site to be adopted with improvements funded through S106 following adoption.
Astley Park / Gillibrand - Create one new junior pitches on Astley Park.	2013-14	2014-15	Work complete
All senior football pitches - Protect current playing pitch stock	2013-14	2014-15	Complete
Gillibrand - Create two new senior pitches	2013-14	2015-16	Awaiting adoption of site
Jubilee Recreation Ground	2013-14	2014-15	New 5 v 5 mini pitch created
All football club sites - CBC to work with and support clubs in the management and improvement of facilities and to work towards achieving FA Charter Standard accreditation. To include planning / application stages; development of lease arrangements (where appropriate) and advice regarding funding.	Ongoing	Ongoing	Ongoing

Cricket and bowling club sites - continue to support the development group to improve sites / facilities	Ongoing	Ongoing	Ongoing
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**QUESTIONS:**

18. To support those involved at the meeting to prepare, and to aid discussion, some initial questions to be addressed are set out below:

- The development of the Astley Park destination play area is now complete.
  - What were the key challenges in delivering this project and what lessons can be learned to influence future similar projects?
  - How will the success of the new play area be monitored including benefits for local residents and number of new visitors?
  
- For a number of tasks, the timescales for delivery have been revised compared to the date originally identified in the strategy. What has been the main reason for this and can any action be taken to mitigate the same issues in future?
  
- How is the delivery of the Play, Open Space and Playing Pitch strategy being measured and what are the key performance indicators?
  
- There continues to be a high demand for allotments – what work has been undertaken to date to provide additional allotment plots?

**IMPLICATIONS OF REPORT**

19. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		Integrated Impact Assessment required?	
No significant implications in this area	✓	Policy and Communications	

**COMMENTS OF THE STATUTORY FINANCE OFFICER**

20. No comments

**COMMENTS OF THE MONITORING OFFICER**

21. No comments

GARY HALL  
CHIEF EXECUTIVE

There are no background papers to this report.

<b>Report Author</b>	<b>Ext</b>	<b>Date</b>	<b>Doc ID</b>
Victoria Willett	5248	05/06/2015	Time Credits/POPPS performance focus

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Report of	Meeting	Date
Chief Executive	Overview and Scrutiny Performance Panel	22 <sup>nd</sup> June 2015

## THE ORGANISATIONAL PLAN 2015/16

### PURPOSE OF REPORT

- To present the single organisational business plan for 2015/16 to Members and review the programme of projects to be delivered over the coming year.

### RECOMMENDATION(S)

- That the report be considered by members of the Overview and Scrutiny Performance Panel.

Confidential report Please bold as appropriate	Yes	No

### CORPORATE PRIORITIES

- This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all		A strong local economy	
Clean, safe and healthy communities		An ambitious council that does more to meet the needs of residents and the local area	✓

### BACKGROUND

- Initially implemented in 2013/14, the single organisational plan looks to draw together all key activity into a single programme with the aim of focusing the organisation on strategic priorities, encouraging ownership and accountability, increasing visibility and promoting cross-cutting working. This approach was widely accepted by staff and found to be a more effective way of managing the council's business plan; therefore it has once again been adopted in 2015/16.
- All projects within the 2013/14 organisational plan have been reviewed and are either complete or a revised completion date has been identified. A small number of projects have been carried over into the 2015/16 due to the scale or complexity of work involved including:
  - Single Front Office
  - Astley 20:20
  - Friday Street Health Centre
  - Youth Zone
  - Play, Open Space and Playing Pitch Strategy (specific actions)

**THE ORGANISATIONAL PLAN 2015/16**

- 6. The plan incorporates corporate strategy projects, work streams related to budget investment and priority business improvement projects. To guide the development of service level activity, services identified their business improvement projects in line with the priorities outlined in the corporate strategy and/or following themes for improvement in 2015/16 identified by strategy group:
  - Customer satisfaction
  - Improving technology
  - Demand management
  - Improving productivity
  - Making best use of available new technology
  
- 7. In total the organisational plan for 2015/16 contains 58 projects;
  - 18 corporate strategy projects (of which 10 have attached budget investment),
  - 23 budget investment work streams,
  - 15 business improvement projects.

The plan includes 2 corporate strategy projects that have been carried over from last year given that they span over several years; Astley 20:20 and the Play, Open Space and Playing Pitch Strategy.

- 8. A copy of the Organisational Plan is provided as an appendix to this report along with a summary document which provides a brief overview of each of the projects.
  
- 9. The SharePoint based MyProjects system has now been adopted across the organisation as the primary tool for the day to day management and monitoring of all actions and projects. All services will be entering projects into the system over the coming weeks along with detailed milestones and timescales.

**MONITORING DELIVERY**

- 10. A revised list of local performance measures has been developed to support the delivery of the single organisational plan. The indicators have been selected to give an accurate picture of organisation performance whilst ensuring ease of reporting.
  
- 11. The revised list of local indicators is in addition to the 29 corporate strategy indicators that were agreed on its approval and used to monitor progress against strategic priorities. The final list of local indicators has been approved by strategy group and will commence reporting from August 2015.

**IMPLICATIONS OF REPORT**

- 12. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		Integrated Impact Assessment required?	
No significant implications in this area	✓	Policy and Communications	

**COMMENTS OF THE STATUTORY FINANCE OFFICER**

13. No comment

**COMMENTS OF THE MONITORING OFFICER**

14. No comment

GARY HALL  
CHIEF EXECUTIVE

There are no background papers to this report.

<b>Report Author</b>	<b>Ext</b>	<b>Date</b>	<b>Doc ID</b>
Victoria Willett	5248	05.06.2015	ORGPLAN 15/16

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# ORGANISATIONAL PLAN 2015/16

## Involving residents in their local area and equality of access for all

Digital Access and Inclusion	(CS/BG)	Housing
Development and Delivery of Community Action Plans	(CS/BG)	HEN
Implement a Working Together with Families Employment Scheme	(CS)	Econ Dev
Chorley Flower Show	(CS/BG)	Streetscene
North West in Bloom	(BG)	Streetscene
Provide Support to Food Provision Schemes	(BG)	Policy & Comms
Supporting Communities to Access Grant Funding	(BG)	Policy & Comms
Buckshaw Community Centre	(BG)	Governance
Improvements to War Memorials	(BI)	Streetscene
Develop the Offer at Chorley Credit Union	(BG)	Policy & Comms
Clayton Brook Village Community Hall Extension	(BI)	Streetscene
Buttermere Community Centre	(BI)	Streetscene
Support to the VCFS Network	(BG)	Policy & Comms
Delivery of Neighbourhood Priorities	(BG)	HEN (Lead)



### Key themes:

- ❖ Customer satisfaction
- ❖ Improving technology
- ❖ Demand management
- ❖ Improving productivity
- ❖ Making best use of available technology

## Clean, safe and healthy communities

Destination Play Area Astley Park	(CS)	Streetscene
Deliver Improvements to Rangletts Recreation Ground	(CS)	Streetscene
Develop and Agree Plans for Delivery of the Friday Street Health Centre	(CS)	Policy & Comms
Establish a business case and model for an Extra Care scheme including Land Assembly	(CS)	Housing
Explore Alternative Ways of Providing Home Ownership	(CS/BG)	Housing
Delivery of an Improved CCTV Provision	(CS/BG)	HEN
Astley 20:20	(CSCO)	Streetscene
16/17 Young Persons Drop In Centre	(BG)	Housing
Provide Accommodation Finding service for Non-Priority Households	(BG)	Housing
Free Swimming	(BG)	Streetscene
Bengal Depot Site Split	(BG)	Governance
Yarrow Valley Car Park	(BG)	Streetscene
Play, Open Space & Playing Pitch Strategy	(CSCO)	Streetscene
Dog Fouling Team	(BG)	Streetscene
Schools Project (NEW)	(BI)	HEN
Car Brook / Whittle le Woods Woodland Project	(BI)	Streetscene
Big Wood Works	(BI)	Streetscene
Reduce the Number of Long Term "Empty" Properties	(BI)	HEN

## A strong local economy

Deliver Improvements to Market Street	(CS/BG)	Governance
Progress Key Employment Sites	(CS/BG)	Strategic Development
Increase Visitor Numbers to Chorley	(CS/BG)	Policy & Comms
Progress Plans to Extend Market Walk	(CS)	Policy & Comms
Support the Expansion of Local Businesses	(BG)	Econ Dev
Investigate Further Opportunities to Expand Chorley Markets	(BG)	Governance
Chorley Council Employment Support Fund with Runshaw College	(BG)	Econ Dev
Transport Plan for Chorley (NEW)	(BI)	Strategic Development
Education, Training, Skills and Workforce Development (NEW)	(BI)	Econ Dev
Deliver the Steeley Lane / Gateway Project	(BI)	Governance
British Cycling	(BG)	Policy & Comms
School Place Projections (NEW)	(BI)	Strategic Development

## An ambitious council that does more to meet the needs of residents and the local area

Improve the Functionality of Online Services	(CS)	CIT
Investigate Future Business Models for Public Services in Chorley	(CS)	Project Director
Deliver the Chorley Public Service Reform Board Work Plan	(CS/BG)	Policy & Comms
Continue to Explore Options to Deliver the Chorley Youth Zone	(CS/BG)	Governance
Additional Events in Astley Hall / Park	(BG)	Streetscene
Campaigns & Events	(BG)	Policy & Comms
Employee Health Scheme	(BG)	HR
Mediation for ASB disputes	(BG)	HEN
Disabled and Dementia Online Venue Access Guides	(BG)	Policy & Comms
Recreational Pitch Strategy	(BG)	Streetscene
Review of Management and Payroll Systems	(BI)	SFAS
Single Front Office	(BI)	CIT
10% Challenge	(BI)	ALL
Deliver Military Covenant Schemes	(BI)	Streetscene
Deliver (Yr2) of the ICT Strategy (NEW)	(BI)	CIT

CS – Corporate Strategy

CS/BG – Corporate Strategy with Budget Growth

BI – Business Improvement

BG – Budget Growth

CSCO – Corporate Strategy Carry Over

## Neighbourhood Priority Projects

Southern Parishes	Charnock Richard MUGA
Southern Parishes	Byron Crescent play area
Southern Parishes	The Meadows Heskin
Chorley Town West	Develop an Eaves Green tree management plan
Chorley Town West	Alleygate Scheme to Lawrence Road and Walletts Road
Chorley Town West	Buttermere Community Centre
Western Parishes	Moor Road Croston - Road Safety
Western Parishes	Croston Bretherton Footpath
Western Parishes	Croston Public Right of Way no.s 6 and 7
Clayton and Whittle	Phone Box Difibrillator
Clayton and Whittle	Carr Brook Footpath - old canal path
Clayton and Whittle	Carrfield/Heathers bus shelter

Chorley Town East	Alleygate Phase 3
Chorley Town East	Northgate and Coltsfoot Planting
Chorley Town East	Rangletts Friends Group
Eastern Parishes	Wheelton Cobbles
Eastern Parishes	Hoghton War Memorial
Eastern Parishes	Goit Footpath
Euxton Astley Buckshaw	Chancery Road Improvements
Euxton Astley Buckshaw	Balshaw Lane Ponds
Euxton Astley Buckshaw	Primrose Hill School
South East Parishes	Park Road Alleygate Scheme
South East Parishes	Anderton Gateway
South East Parishes	Park Road Bridge

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